

# IMPORTANT NOTICE

## Mail Order Change

### Effective 7/1/2013

#### HORIZON PHARMACY MAIL ORDER PROGRAM CHANGE FROM CVS CAREMARK TO PRIME THERAPEUTICS LLC (PRIME)



Horizon Blue Cross Blue Shield of New Jersey

#### WHAT THIS MEANS FOR MEMBERS:

- ⇒ No interruption in pharmacy benefits
- ⇒ Prior to July 1, 2013, new Horizon BCBSNJ ID Cards will be received in the mail with Prime's contact information, please start using your new ID card once received
- ⇒ ID Cards can also be printed through Member Online Services at [HorizonBlue.com](http://HorizonBlue.com)
- ⇒ Access to the same retail pharmacy network
- ⇒ Mail Order prescriptions will be handled by PrimeMail®
- ⇒ Access to the same Specialty Pharmacy Network; visit [HorizonBlue.com/members/services/specialty-rx-program](http://HorizonBlue.com/members/services/specialty-rx-program)

#### IF YOU'RE CURRENTLY USING MAIL-ORDER PHARMACY:

- ⇒ New prescription for controlled substances or compound drugs will be required from your doctor.
- ⇒ Set-up your PrimeMail account with your payment information. Note: The payment information **WILL NOT** transfer to Prime automatically

### Questions?

Contact Prime  
24 hours a day/7 days a week  
1.800.370.5088  
or  
BENEFITSVIP  
1.866.293.9736  
[Solutions@BenefitsVIP.com](mailto:Solutions@BenefitsVIP.com)